

To Whom It May Concern:

When I was told that my auto mechanic was retiring due to ill health, I felt absolutely lost and deserted. He was a young man whom I had watched grow up, his family were our friends. Luckily he said he had a friend with an auto mechanic shop, recommended him highly, and assured me that I would be well taken care of. Naturally I was quite relieved, but still had my doubts.

Within a day or two I paid American Transmissions a visit and immediately felt at home and knew this company would take good care of me. The gentlemen who work there were knowledgeable, polite, and prompt..

I have had my car at American Transmissions for various reasons several times since this meeting and not always regarding mechanical repairs. I was always treated as if my concerns were as important as mechanical ones. I never hesitate to drop in only to have the air checked in my tires, but there is always someone to help and to send me on my way with a "thank you and have a nice day".

I do believe that I am blessed to have found this marvelous place to put me at ease regarding my car.

I would never hesitate to recommend American Transmissions to any and all , knowing they would be as satisfied as I am.

Sincerely,

Carolyn W. Best
05/09/12